

Agile Operations Foundation

An AIMM® Product

The **Agile Operations Foundation** course is designed to help organizations in their adoption of a critical thinking model that aligns purpose with differing points of view to create intellectual standards around strategic planning, value stream management, service management, digital transformation, workforce transformation and business agility. The course lays the foundation for understanding the adoption of agile methodologies from the perspective of IT Operations and IT Service Management. The concept of 'Adaptive Agility' is introduced as a way to create synergy between numerous methodologies and frameworks including, DevOps, Agile, Objectives and Key Results, ITSM-ITIL, COBIT and Lean.

Benefits

The Agile Operations Foundation training helps empower participants at all levels of an organization with access to efforts that increase and enable business agility while aligning business goals and IT Operations. Every voice participates in the alignment of strategic priorities and tactical implementations. Every voice becomes a major stakeholder in innovation, transformation, co-creation of value, overall integration and swift value delivery.

The training unpacks the roadmap to improved public, private and hybrid cloud architectures and services and the integration of platform and functional capabilities and responsibilities.

Participants will learn:

- Lesson 1: Agile Operations as an Operating Model

- Infrastructure & Operations and digital services and applications
- Planning Technology
- Continuous Integration and Functional and Non-Functional Controls
- Product and Process Improvement

- Lesson 2: Adaptive Agility

- Adaptive Mindsets (cultural, business and technology agility)
- Iteration Planning (when and when not to iterate)
- Path to Mastery and the Counter-Intuitive Risk
- Balancing the Creative and Critical Inputs for Agile Excellence
- Breaking Barriers to Early Delivery

- Lesson 3: Integrated Improvement Framework

- Selecting Evaluation Method(s)
- Innovation from Prioritized Gaps
- Critical Thinking Applied to CPI Frameworks
- Prioritization Opportunities and Methods
- Assumptions and Questions are the Starting Point
- Appropriate Delegation of Improvement Jurisdiction (Control of Appropriate Resources)

- **Lesson 4: Workload Placement**
 - Strategic Infrastructure Baseline(s) (Traditional, Cloud, Hybrid, Edge)
 - The Service Partner Ecosystem
 - As-a-Service Offerings
 - Critical Skills vs Critical Roles
 - Continuous Innovation

- **Lesson 5: Agile Integration Maturity & Management**
 - Adapting and Evolving
 - One Community
 - Training recommendations

Prerequisites:

There are no formal prerequisites for the Agile Operations Foundation course.

Course Length:

2 Day Course, 8 hours per day